



Together We Serve:

Navigating the Landscape of Community Care

Version: 1.0

Created: February 1, 2024

Services

- Food Bank of Delaware
- Detox & Rehabilitation Centers
- Housing
- Furthering Education
- Mental Health

Food Bank of Delaware

Overview: TBD

Mission: Our mission is to inspire hope in our communities by providing **food** to nourish **Delawareans**, while collaborating on long-term solutions to hunger and poverty.

Location: 102 Delaware Veterans Blvd, Milford, DE 19963



Hours of Operation:



Monday - Thursday 9:00 am - 4:00 pm
Friday 9:00 am - 12:00 pm
Saturday & Sunday Closed

Contact Information:

- Website: www.fbd.org
- Phone: 302-292-1305 ext 232
- Email: foodbank@fbd.org

Services/Programs:

Name of Program	Eligibility	Contact Name	Contact Phone #	Contact Email	Resource
Free Monthly Food	- Income based - Age 60+	Dave Weddle	dweddle@fbd.org	302-444-8129	
Stand By Me	None	No specific	800-560-3372	None	
Culinary Training	Accepted into program	Greg Oakley	302-292-1305 ext 279	goakley@bd.org	

Name of Program	Eligibility	Contact Name	Contact Phone #	Contact Email	Resource
					
Certified Logistics Associate & Technicians	Accepted into program	Greg Oakley	302-292-1305 ext 279	goakley@fbd.org	
Vocational Training	Disabled	Bendu Collins	302-292-1305 ext 142	bcollins@fbd.org	

Other Services

Service Type	Location	Hours	Additional Information
Cafe	102 Delaware Veterans Blvd, Milford, DE	Monday – Thursday 11:00 am - 2:00 pm Friday 8:30am - 10:30 am	Menu updated weekly
Volunteering	102 Delaware Veterans Blvd, Milford, DE		
Community Food Pantries			
Food Bank Healthy			

Service Type	Location	Hours	Additional Information
Pantry Centers			
Mobile Pantries			
Home Delivery			
Weekend and Holiday Food for Kids			
Food for Seniors			
Nutrition Education			

Detox and Recovery Centers:

Name: Avenues Recovery Center at Eastern Shore

Overview: TBD

Vision: We're bringing recovery closer to home. Our drug and alcohol rehab treatment centers operate across the nation, adapting our overarching clinical beliefs to the needs of local residents. The goal: seamlessly integrating cutting-edge treatment with the warmth and familiarity of your hometown.

15 locations

Pennsylvania: 2 locations

Location #1: 50 Industrial Park Rd, Lake Ariel, PA 18436


Hours of Operation:

Monday - Thursday 9:00 am - 4:00 pm
Friday 9:00 am - 12:00 pm
Saturday & Sunday Closed

Contact Information:

- Website: www.fbd.org
- Phone: 570-678-1016
- Email: foodbank@fbd.org

Services/Programs:

Name of Program	Eligibility	Contact Name	Contact Phone #	Contact Email	Resource
Free Monthly Food	- Income based - Age 60+	Dave Weddle	dweddle@fbd.org	302-444-8129	

Miracle Messages

Overview:

Miracle Messages is an award-winning 501(c)3 nonprofit organization that helps people experiencing homelessness rebuild their social support systems and financial security, primarily through family reunifications, a phone buddy program, and basic income pilots.

Mission Statement

Miracle Messages is on a mission to end relational poverty on the streets and, in the process, inspire people everywhere to embrace their unhoused neighbors not as problems to be solved, but as people to be loved.

Vision

We envision a world where no one goes through homelessness alone, and where no one feels helpless on this issue.

Highlights:

- Our core value:
 - We meet people where they are at
 - 100% Opt in
 - Zero Expectations
 - 100% Respect: Commit to treat each person with the same respect that we would want for our loved ones.
- Social Support System
 - No one should go through homelessness alone
 - Rebuild their social support systems and financial security
- Programs Offered:
 - Family reunification services
 - Case Solving
 - Family Reunification
 - Find loved one
 - Find Them is a system to help families find their missing homeless relatives
 - Referral forms
 - Addition Help 800-MISS-YOU

- Fliers: Link: <https://www.miraclemessages.org/1800missyou>
- Miracle Money: Direct Cash Transfer \$500.00
- A phone buddy program
- Basic income pilots for people experiencing homelessness

Mental Health

Name of Program	Eligibility	Contact Name	Contact Phone #	Contact Email	Resource	Link
NAMI Delaware (National Alliance of mental health)	None	No Specific	namide@namide.org	302-427-0787		NAMI Delaware

NAMI Highlights:

- Our core value:
 - Hope: NAMI believes in the potential for recovery, wellness, and the potential in all people
 - Inclusion: NAMI embraces diverse backgrounds, cultures, and perspectives
 - Empowerment: NAMI promotes confidence, self-efficacy, and service to the mission
 - Compassion: NAMI practices respect, kindness, and empathy
 - Fairness: NAMI fights for equity and justice
- NAMI Delaware's work includes:
 - Building better lives for people affected by mental illness
 - Creating housing opportunities for people with serious and persistent mental illness
- Programs Offered:
 - NAMI Basics. NAMI Basics is a six-session education program for parents, caregivers and other families who provide care for youth (ages 22 and younger) who are experiencing mental health symptoms. ...
 - NAMI Family-to-Family. ...

Low-Income Housing

Name of Program	Eligibility	Contact Name	Contact Phone #	Contact Email	Resource	Link
Property tax credit and school property tax credit for disabled veterans	Must be a 100% Disabled veterans					https://finance.delaware.gov/disabled-veterans/
Senior School Property tax Credit	Homeowners age 65 and over					https://finance.delaware.gov/senior-relief/
Delaware affordable Housing						https://www.destatehousing.com/find/
Habitat for Humanity of New Castle County	Based on income and willingness to participate in homebuilding efforts (sweat equity).		(302) 652-0365			https://www.habitatnc.org/

Low Income housing Highlights:

1. Property Tax Credit and School Property Tax Credit for Disabled Veterans

- **Eligibility:** Honorably discharged veterans with a 100% service-connected disability are eligible.
- **Benefit:** Up to a 100% reduction in property taxes for their primary residence, depending on the location. This can include both county and school district property taxes.
- **Application:** Veterans need to apply through the local county tax office. Proof of disability status (from the VA) and property ownership is required.
- **Additional Support:** Some counties may have additional programs or credits to further assist disabled veterans.

2. Senior School Property Tax Credit

- **Eligibility:** Delaware residents who are 65 or older.
- **Benefit:** A school property tax credit of up to \$400 against school property taxes. The amount can be less, depending on the taxes owed and the county's specific rules.
- **Property Ownership:** The property must be the applicant's primary residence.
- **Application Deadline:** Eligible residents must apply for the credit by April 30 of the tax year.
- **Income Cap:** Some counties may impose income limits for eligibility.
- **Usage:** Only one credit per household, even if both residents qualify.

3. Delaware Affordable Housing Programs

- **Programs:** Delaware offers multiple affordable housing programs aimed at first-time homebuyers, low-to-moderate income families, and those seeking rental assistance.
Homeownership Assistance:
 - **First-Time Homebuyer Tax Credit:** Offers a federal tax credit of up to \$2,000 annually for first-time homebuyers.
 - **Down Payment Assistance:** Programs providing up to \$8,000 for down payment and closing cost help.
 - **Homeownership Loan Programs:** Low-interest loans and mortgage products, often combined with down payment assistance.
- **Rental Assistance:**
 - **Housing Choice Voucher Program (Section 8):** Provides rental assistance for low-income households.

- **Public Housing Programs:** Provides affordable housing managed by the Delaware State Housing Authority (DSHA).
- **Eligibility:** Income limits and other criteria apply, which vary based on the program, location, and family size.

4. Habitat for Humanity of New Castle County

- **Services:** Builds affordable homes for low-income families in partnership with the community.
- **Eligibility:** Based on income and willingness to participate in homebuilding efforts (sweat equity).

Transportation

Name of Program	Eligibility	Contact Name	Contact Phone #	Contact Email	Resource	Link
Dart First State			(800) 652-DART (3278)			https://www.dartfirststate.com/
Delaware Senior Transportation Services	Seniors 65 years and older		(302) 255-9390			https://delaware.gov/guides/seniors/
CHEER Transportation Services (Sussex County)			(302) 854-9500			https://www.cheerde.com/

Transportation Highlights

1. DART First State (Delaware Transit Corporation)

- **Services:** Provides public bus services throughout Delaware, as well as specialized transit services for seniors and individuals with disabilities.
Key Programs:
 - **Fixed Route Bus Service:** Extensive routes covering New Castle, Kent, and Sussex counties.
 - **Paratransit Services:** Door-to-door transportation for individuals with disabilities who are unable to use regular bus services.
 - **Reduced Fare Program:** Discounts on bus fares for seniors (65+) and persons with disabilities.

2. Delaware Senior Transportation Services

- **Services:** Free or low-cost transportation services for seniors, especially for medical appointments and essential errands.

- **Eligibility:** Seniors 65 years and older; income limits may apply for certain programs.

3. CHEER Transportation Services (Sussex County)

- **Services:** Provides transportation for Sussex County seniors for medical appointments, grocery shopping, and other essential trips.