

Job Description: ID Assist Bus Driver

Location: Milford, Delaware

Position Type: Volunteer/Part-Time

Position Summary

The **ID Assist Program Bus Driver** will play a vital role in helping neighbors access essential services by providing safe, reliable transportation to the DMV, Social Security Administration, and Vital Records Offices. This role ensures that participants in the ID Assist Program can complete the process of obtaining critical identification documents such as photo IDs, Social Security cards, and birth certificates. The Bus Driver is a key member of the team, supporting MAH's mission of dignity, compassion, and service by making transportation accessible and dependable.

Key Responsibilities

- Safely transport program participants to and from scheduled appointments at the DMV, Social Security, and Vital Records Offices.
- Maintain a safe and welcoming environment for all passengers.
- Communicate effectively with the ID Assist Team Lead and program staff regarding schedules, routes, and transportation needs.
- Ensure the vehicle is clean, fueled, and in good working condition before and after each trip.
- Follow all traffic laws, safety regulations, and MAH transportation policies.
- Provide assistance to participants as needed when boarding or exiting the vehicle.
- Uphold MAH's values of dignity, compassion, and inclusivity in every interaction.

Qualifications

- Valid driver's license with a clean driving record.
- Experience driving a passenger van or mini-bus preferred
- Reliable, punctual, and safety-conscious.
- Compassionate, patient, and respectful approach when working with individuals experiencing homelessness or financial insecurity.
- Strong communication and interpersonal skills.
- Ability to maintain confidentiality and handle sensitive information responsibly.

Time Commitment

- Volunteer role with flexible, part-time hours.
- Must be available for scheduled program days and transportation needs.

Why Join Us?

As the **ID Assist Program Bus Driver**, you will provide more than just a ride — you'll be delivering access to opportunity. By ensuring our neighbors can reach the DMV, Social Security, and Vital Records Offices, you are removing one of the greatest barriers people face in reclaiming their identity and stability. This role offers a chance to make a direct and meaningful impact, restoring hope and dignity for individuals and families while supporting Milford Advocacy for the Homeless in its mission of compassion and service.